ZOOM Security

TPRM Vendor Risk Assessment: Evidence Request List

A key component to the Third Party Risk Management (TPRM) Assessment Process is the evidence review. The purpose is to verify the assessment responses provided and see that security controls are operating as intended. Evidence can be submitted as part of the assessment or reviewed over Zoom.

Evidence requests may include some or all of the following:

Vendor Security Assessment (VSA)

- 1. Network Architecture Diagram
- 2. Data Flow Diagram (if exchanging data)
- 3. Independent industry certification/audit report/risk assessment (*examples include: SOC2 T2, HITRUST, ISO 27001, PCI DSS*)
- 4. Information Security Policy
- 5. Penetration Test (Executive Summary from within the last 12 months, including any in scope applications)
- 6. Network and Application Vulnerability scans (Executive Summary from within the last month, including mobile devices if *applicable*)
- 7. Remediation SLAs for identified vulnerabilities (timeline for Critical/High/Medium/Low)
- 8. Patch Management Policy & Schedule
- 9. Multi-Factor Authentication (MFA) evidence (including mobile devices if applicable)
- 10. Intrusion Detection/Prevention System (IDS/IPS) evidence
- 11. Encryption of data at rest
- 12. Encryption of data in transit
- 13. Data Loss Prevention (DLP) evidence
- 14. Data Protection & Retention Policy/Procedures
- 15. Data Destruction Policy/Procedures
- 16. Mobile Device Management (MDM) solution evidence (if applicable)
- 17. Mobile Application Password Requirements (if applicable)
- 18. Cloud Security Shared Responsibility Matrix (if applicable)
- 19. Container Security Policy (if applicable)
- 20. Secure Software Development Lifecycle (sSDLC) Policy/Procedures
- 21. Secure Code Review (SAST/DAST scans)
- 22. Open Source Security Policy/Procedures
- 23. Open Source Component List (if applicable)
- 24. Incident Response Policy/Procedures and evidence of recent exercise/test (within the last 12 months)
- 25. Third Party Risk Management Policy/Procedures
- 26. List of third parties with access to Zoom data (if applicable)

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